

SET TOP BOX SCHEMES, TYPE, PRICE AND TERMS AND CONDITIONS

The Company has following three schemes for Set Top Boxes and other equipment, hereinafter collectively referred as Customer Premises Equipment (CPE)

a) **Outright purchase scheme**

(Amount in Rs)

Type of Set Top Box	Standard Definition	High Definition	High Definition 4K	High Definition PVR
CPE Price	3,750	4,150	8,900	12,500
Installation Fee	350	350	350	350
Activation Fee	100	100	100	100
Total Price before GST	4,200	4,600	9,350	12,950
GST @ 18%	675	747	1,602	2,250
Total price after GST	4,875	5,347	10,952	15,200

General Terms and Conditions:

1. The Company reserves the right to change the price of the CPE from time to time.
2. The ownership of the CPE under this scheme vests with the subscriber.
3. The STB purchased under this scheme has a warranty of one year, which is applicable from the date of purchase of the STB. During such period, repairs or replacement of STB shall not be charged. However, repairs related to equipment other than STB, such as dish, LNBF, etc. will be charged for service visit at rates specified by Tata Sky from time to time. Replacement of material, if any for no fault of Tata Sky, will be charged extra as per terms and conditions specified by Tata Sky from time to time.
4. After the expiry of warranty period, the Company reserves the right to charge the subscriber for repairs or replacement of STB as per the rates to be announced by the Company from time to time in accordance with The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017. Repairs and replacement related to equipment other than STB shall continue to be charged at rates mentioned above.
5. The warranty of one year is not valid in case the STB has been tampered with or damaged by the subscriber.
6. In case subscriber requests for relocation of his connection from one location to another, it shall be in accordance with Regulation 14 of The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017.
7. In case of temporary suspension of broadcasting services related to television on request from a subscriber, it shall be in accordance with Regulation 12 of The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017.

b) Rental scheme*(Amount in Rs)*

Type of Set Top Box (STB)	Standard Definition	High Definition	High Definition 4K	High Definition PVR
CPE Rental	1,245	1,414	4,974	7,431
Installation Fee	350	350	350	350
Activation Fee	100	100	100	100
Total charges before GST	1,695	1,864	5,424	7,881
GST @ 18%	305	336	976	1,419
Total charges after GST	2,000	2,200	6,400	9,300

General Terms and Conditions:

1. Rental under this scheme is for a period of 6 month (exclusive of GST) and is non-refundable in nature.
2. After six months a nominal rent may be charged per month as decided by Tata Sky from time to time.
3. The Company reserves the right to change rental charges of the CPE from time to time
4. The ownership of the CPE under this scheme vests with Tata Sky
5. The company would service the CPE for a period of 3 years from date of activation as per the relevant provisions of the "The Telecommunication (Broadcasting and Cable Services) Standards of quality of Service and Consumer Protection (Addressable Systems Regulations, 2017). During such period, repairs or replacement of STB shall not be charged. However, repairs related to equipment other than STB such as dish, LNBF, etc., will be charged for service visit at rates specified by Tata Sky from time to time. Replacement of material, if any for no fault of Tata Sky, will be charged extra as per terms and conditions specified by Tata Sky from time to time.
6. After the expiry service warranty period of 3 years as mentioned above, the Company reserves the right to charge the subscriber for repairs or replacement of STB as per the rates to be announced by the Company from time to time in accordance with The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017. Repairs and replacement related to equipment other than STB shall continue to be charged at rates mentioned above.
7. The service warranty of 3 years is not valid in case the STB has been tampered with or damaged by the subscriber
8. In case subscriber requests for relocation of his connection from one location to another, it shall be in accordance with Regulation 14 of The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017.
9. Temporary suspension of broadcasting services related to television on request from a subscriber, shall be in accordance with Regulation 12 of The Telecommunication (Broadcasting

and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017.

c) Tata Sky Set Top Box Schemes

The Company reserves right to formulate other CPE scheme in future in line with The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017 and the same shall be intimated to the subscribers as and when they are announced.