

CPE SCHEMES AND TERMS AND CONDITIONS

The Company has following schemes for Set Top Boxes and related equipment, hereinafter collectively referred as Customer Premises Equipment (CPE).

The Company reserves right to formulate any other CPE scheme in future in line with The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017 and the same shall be intimated to the subscribers as and when they are announced.

CPE Sale scheme

(Amount in Rs)

Type of Set Top Box	Standard Definition	High Definition*	High Definition Hybrid Android	High Definition 4K	High Definition PVR
Amount	1,270	1,355	2,542	5,424	4,236
GST @ 18%	229	244	457	976	763
Total	1,499	1,599	2,999	6,400	4,999

** As a special promotional offer, we are currently offering a discount of Rs.100/- on the High Definition (HD) CPE (under the Sale scheme) if the subscriber opts to book the scheme through the Tata Sky website.*

General Terms and Conditions:

1. The CPE price is inclusive of a one-time Installation charge (Rs.350/-) and Activation charge (Rs.100/-).
2. CPE shall consist of Set Top Box (STB) and related accessories such as LNB, Antenna, and 10 metre cable. In case additional cable is required, the cost of the same shall be paid by the subscriber.
3. The Company reserves the right to change the price or modify the scheme of the CPE from time to time.
- 4. The ownership of the CPE under this scheme vests with the subscriber.**
5. The CPE purchased under this scheme has a warranty of one year, which is applicable from the date of purchase of the CPE. During such period, repairs or replacement of the CPE shall be the responsibility of Tata Sky.
6. The warranty terms will stand null and void in case the STB has been tampered with or damaged.
7. After the expiry of warranty period of 1 year, the Company reserves the right to charge the subscriber for repairs or replacement of STB as per the rates to be announced by the Company from time to time.

CPE Rental scheme

(Amount in Rs)

Type of Set Top Box	Standard Definition	High Definition	High Definition Hybrid Android	High Definition 4K	High Definition PVR
Amount	1,270	1,355	2,542	5,424	4,236
GST @ 18%	229	244	457	976	763
Total	1,499	1,599	2,999	6,400	4,999

General Terms and Conditions:

1. Amount indicated above are inclusive of six months of rental charges, taken in advance, along with a one-time Installation charge (Rs.350/-) and Activation charge (Rs.100/-). The rental amount post six months is Nil. The advance rental amount once collected is non-refundable.

2. CPE shall consist of Set Top Box (STB) and related accessories such as LNB, Antenna, and 10 metre cable. In case additional cable is required, the cost of the same shall be paid by the subscriber.
3. The Company reserves the right to change the rental charges and/or modify the scheme of the CPE from time to time.
- 4. The ownership of the CPE under this scheme vests with Tata Sky.**
5. The CPE rented under this scheme carries a service commitment of 3 years commencing from date of activation. During such period, repairs or replacement of CPE shall be the responsibility of Tata Sky.
6. The service commitment terms will stand null and void in case the CPE has been tampered or damaged.
7. After the expiry service commitment period of 3 years, the Company reserves the right to charge the subscriber for repairs or replacement of CPE as per the rates to be announced by the Company from time to time.