Declaration under schedule II (Regulation 31(3))

3. Subscription process for subscribing channels on a-la-carte basis:
   1. Visit mytatasky.com and select the required channel in manage packs section.
   2. SMS Add <Channel Number> to 56633 from your registered mobile number.
   3. Call Tata Sky Helpline number 1800 208 6633
   4. Visit your nearest Tata Sky dealer

5. Procedure for obtaining a new service connection and timelines:
   1. Visit tatasky.com and place order for a new connection
   2. Call Tata Sky Helpline number 1800 208 6633
   3. Visit your nearest Tata Sky dealer

Timeline: within 24 hours of order being placed

7. Relocation process for relocating to same / to a different location:
   a. Within same premises:
      If the subscriber wishes to move the set top box within the same house, call us or drop an email or raise a request on mytatasky.com
   b. To a Different Location:
      1. Only Deinstall Request
         Once the subscriber has requested, the technician will deinstall Tata Sky and handover the material to the subscriber. The subscriber will have to call the contact center again to create the relocation request (for re-installation) Subscriber can use this option if there is a considerable gap between deinstallation and re-installation.
      2. Deinstallation with installation at new location
         Once the subscriber has requested, The technician will deinstall Tata Sky and handover material to the subscriber and re-installation request will be automatically created, subscriber doesn’t need to contact Tata Sky again for raising a reinstallation request.

Disclaimer: Subscriber has to carry all the materials.

<table>
<thead>
<tr>
<th>Relocation Charges (In Rs.)</th>
<th>Residential – Regular</th>
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<tr>
<td></td>
<td>No. Of Boxes</td>
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De-installation Charges 200