



User Guide

Welcome

Enjoy DVD quality picture, where every detail is crystal clear. CD quality sound, where each roar and whisper comes through in perfect clarity.

And – best of all – Interactive services that let you decide what you want to watch, when you want to watch and how you want to watch. At the push of a button.

It's all made simple for you in this Tata Sky User Guide. Go through it right away and discover how each and every feature helps you enjoy your experience, to the fullest.

Sit back, and enjoy Tata Sky. Now, entertainment will never be the same again!

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The content of the User Guide is subject to change. The listed channels and their positions are indicative.

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Know your equipment

The minidish, digicomp™ and Tata Sky digicard™ comprise your hardware.

Minidish

Your minidish receives digital signals from the satellite and sends them to your digicomp™.

Digicomp™

Your digicomp™ receives the signals, decodes them and transmits them to your television.

Tata Sky Digicard™

The Tata Sky digicard™ allows you to access the television signals decoded by the digicomp™ based on your subscription. To ensure your digicomp™ functions properly, leave the digicard™ inserted in it **at all times**, even when you are not watching television. It is recommended that the digicard™ be handled by a Tata Sky Engineer only.



Understand your remote

Understand your remote

tv
Takes you to the last viewed television channel from Interactive services

home*
Shows the **home** screen (see page 4)

showcase*
Shows the **showcase** screen (see page 21)

guide*
Shows the **guide** screen (see page 8)

mute
Turns the TV sound off/on

select
Chooses the option you have highlighted or confirms your choice

vol
Changes the TV volume

fav
Takes you to the first channel in your favourite channels list

colour buttons
Use to select corresponding colour option shown on screen



⏻
Turns your digicom™ on / puts it on standby

organiser*
Shows the **organiser** screen (see page 12)

Active*
Shows the **Active** screen (see page 22)

i
Shows information about the programme you have highlighted

arrow buttons
Move the highlight around the screen to the option you want

ch
Changes the channel

help*
Shows the **help** screen

back
Shows the previous screen/channel

number buttons
For selecting channel numbers or on-screen options

* Interactive service



Tata Sky operates in 2 modes: Television and Interactive. Press **tv** to return to watching regular television channels when you're in any of the Interactive services, like **guide**, **showcase**, **ACTIVE KHABAR**, etc.

Home

Decide what you want to watch – in a flash!

home

Subscriber Help channel plays in the preview window.

When you power on your digicomp™ and press  on your remote, the **home** screen appears. You can access this screen anytime while watching television, by pressing .



Category listing tiles

Helpdesk

home has three main features:

1. Subscriber Help channel:

When the **home** screen appears, the video of the **Subscriber Help channel** plays in the preview window. This gives you details about the various features and usage of Tata Sky services.

To see the Subscriber Help channel in full-screen – press **999**.



2. Category listing tiles:

Channels are categorised according to their type:



- Entertainment
- Movies
- Sports
- Kids
- News & Knowledge
- Music & Audio
- Regional

Use the **navigation buttons** to choose the category and channel you want to see.

For example, selecting **entertainment** will give you a list of all entertainment channels available on Tata Sky.

In the preview window, you can see what's playing currently on the channel you have highlighted. Press **select** to watch the channel full-screen.

3. Helpdesk:

Here you will find answers to commonly asked questions about Tata Sky equipment, subscription and services.



Navigation buttons include **select** and **arrow buttons**. Move the highlight using the **arrow buttons** and press **select** to choose the option you want.

Search & Scan banner



Navigation buttons include **select** and **arrow buttons**. Use any of these buttons to open the search & scan banner. Then use the **arrow buttons** to highlight an option and press **select** to choose the option you want.

Indicates that this is one of your Favourite Channels (see page 13).

Opens the language banner where you can change the audio language of the programme you are currently watching if a choice is available.

See what's on other channels, without changing the channel you're watching

Whenever you change the channel, the **search & scan banner** appears. If you wish to view the banner any time while watching television, press any of the **navigation buttons**.



Indicates you have an Alert from Tata Sky (see page 7).

Check Alert messages from Tata Sky.



Press these to see which programmes are coming up on the channel you're watching.

Press these to see the programme schedule on other channels.

You can set **Reminders** for programmes you want to see later (see page 11).


Banner display time

The banner will be displayed for 10 seconds. To change this default display time, refer to **Banner Settings** on page 19.

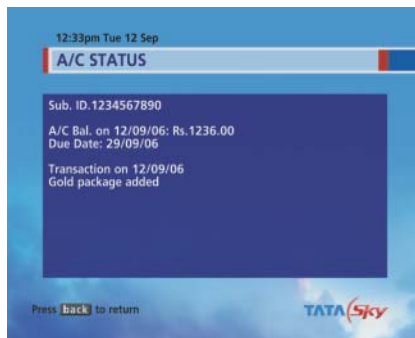
Alerts


An **Alert** is a message from Tata Sky regarding your account and various promotions.



When you receive an **Alert**, an  appears on your television screen (see page 6). It is important you check it immediately.

To read the message, press .



When you receive an **Alert** relating to your Tata Sky Account, the  will remain on screen until you read the message.

See what's on TV for the entire week!

guide

You have a range of convenient options to find a programme:

- **All Channels**

Listings of television programmes across all channels, scheduled for 7 days, listed by channel number.



- **Category-wise listing:**

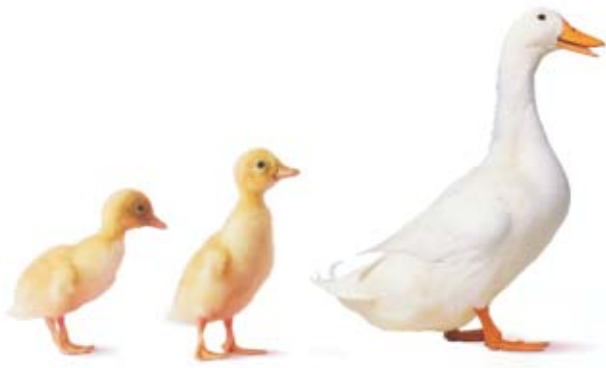
Entertainment, Movies, Sports, News & Knowledge, Kids, Music & Audio and Regional programmes scheduled for 7 days.

- **Favourite Channels**

A 7-day listing of programmes on your **Favourite Channels** only (see page 13).


- **A-Z Programmes**

An alphabetical listing of all programmes across all channels



All Channels

Find exactly what you want to watch

To find a programme from the complete channel listing, highlight **All Channels** and press .

Channel Number
Go directly to the specific channel listing using the **number buttons**.



Press the **colour buttons** on your remote to see the preceding or the next section of the listings, or move the listing forward / back 24 hours at a time.



Programme time
Scroll to see programme schedule for 7 days.



Press these to move through the channels.



Press these to see programmes being shown at different times.



Navigation buttons include **select** and **arrow buttons**. Move the highlight using the **arrow buttons** and press **select** to choose the option you want.

A-Z Programmes

A quick way to find a programme

Looking for a particular programme? Find it quickly in **A-Z Programmes**, which has the complete listing of programmes in alphabetical order.


Choosing a programme to watch

Use the navigation buttons to find a programme you want to watch. If it's playing, your digicomp™ will tune to it automatically. If it's on later, you can set a **Reminder** (see page 11).

All channels available with the Tata Sky service will be listed on **guide**. If you want to watch a programme that is on a channel to which you do not currently subscribe, call the Tata Sky Helpline to find out how to include it in your subscription.



Read a programme's synopsis

Use the **navigation buttons** to highlight the programme and press . The **information banner** appears on your screen, with a synopsis of the programme.

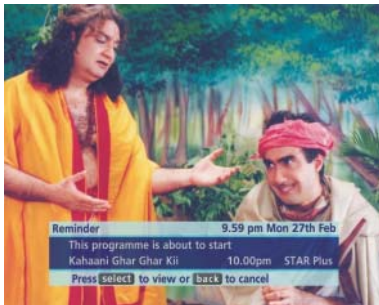
The synopsis may include Programme Ratings if the channel provides them.

Press  again or  to close the banner.

Reminders

Now, you'll never miss a programme again!

If you have set a **Reminder** for a programme, the **reminder banner** will appear on your screen one minute before the programme starts.



Setting Reminders

- You can set a **Reminder** for a future programme from the listings in **guide** (see page 8) or from the **search & scan banner** (see page 6).
- To set a **Reminder**, press **select** when the highlight is on the title of the programme you want to watch later.
- All programmes that you have added to your **Reminder** list will have a **▶** appearing next to the title in the **search & scan banner**.
- To delete or cancel a **Reminder** that you have already set, press **select** when the highlight is on the programme with the **▶**. You can also cancel reminders from the **View Reminder** option in **organiser** (see page 12).



Organiser



Set your viewing preferences

organiser

View Reminders

This lists all programmes for which you have set **Reminders**.

When programmes clash

If you set a **Reminder** for two future programmes in the same time slot, the **Reminder Clash** screen appears.

Press **select** to keep the **Reminders** for both programmes.

You will be reminded when each programme starts.



Press **back** to cancel the highlighted programme and keep the **Reminder** for the previously scheduled programme.

You can set upto 50 **Reminders**.

Organiser > Set Favourites

Set Favourites

Access your favourite channels easily

You can create a list of channels you watch most often in order to tune to these channels quickly. Choose **Set Favourites** and press **select**. A list of all channels will be displayed.

Indicates this channel has been selected as one of your Favourite Channels.

To remove all the channels from your Favourite Channels list, press **select** on your remote.



Use these buttons to move through the list of channels.

Organiser > Set Favourites

Highlight the channel you want and press **select**. Your **Favourite Channels** are stored between channel numbers 900 and 919 in the order you select them. You can select upto 20 channels as your favourites.

You can remove a channel from your **Favourite Channels** list by highlighting it and pressing **select**.

Press **fav** on your remote to go to the first of your favourite channels.



Parental Control

Decide what your kids watch



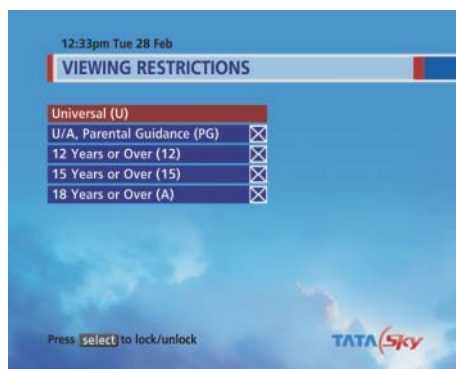
- When you try to enter the **Parental Control** screen, you will be asked to enter a **Parental PIN**.
- Your **Parental PIN** is set to a default number: 0000.
- You can change your **Parental PIN** anytime using the **Change PIN** option (see page 17).
- After you have correctly entered your **Parental PIN**, the **Parental Control** screen appears.

If you have forgotten your **Parental PIN**, call the Tata Sky Helpline for assistance.

Organiser > Parental Control > Viewing Restrictions

Viewing Restrictions

This helps you restrict certain categories of programmes from being viewed, based on **Programme Ratings**. Viewing restrictions can be applied only if the channel provides the **Programme Ratings** for a programme.



To restrict a category, highlight it, press **select** and a will mark it.

To remove a **Restriction**, highlight the selected category, press **select** and the is removed.

You can view a programme in the category you have restricted only if you first enter your **Parental PIN**.

Organiser > Parental Control > Change PIN



Change PIN

You can change your **Parental PIN** anytime you wish. Just key in your new **Parental PIN** twice.

Choose a **Parental PIN** you can easily remember, and keep it secret!

Channel Lockout

This screen lets you select the channels you want to lockout. To restrict a channel, highlight it, press **select** and a **⊗** will mark it. You can lock upto 10 channels.

To remove a lockout, highlight the locked-out channel, press **select** and the **⊗** is removed.

A locked channel can be viewed only after you enter your **Parental PIN**.



Organiser > Services



Services

All the help you'll need

User Guide

This provides help on **search & scan banner, guide, organiser**, etc.

Tata Sky Helpline Numbers

For quick reference of the Tata Sky Helpline Numbers, highlight this option and press **select**.

System Settings

Change settings to your preference



Your digicomTM would have been correctly set-up by the Tata Sky Engineer at the time of installation. The **System Settings** feature can be useful if you buy a new television and want to make sure your digicomTM makes the best use of its features.

You can set any of the following:

Picture Settings – Change the picture format of the digicomTM.

Sound Settings – Save the default volume level of your digicomTM. You can then use your television remote to increase or decrease the volume.

You can also set your television volume at a desired level and then use the Tata Sky remote to increase or decrease the volume of your television.

Organiser > System Settings

Language Settings – Allows you to set the audio language from the options available. You can also do this through the **language banner** (see page 6).

Banner Settings – Set the duration for which you want the **search & scan banner** to stay on screen and the notice time of the **reminder banner**, i.e. how many seconds before the start of the programme the banner should appear.

Select **Save Settings** to confirm any changes you make or press **back** to cancel.

You can easily reset the settings for your digicomp™ to the default system settings, by pressing **●**.

System Details – Get details about your digicomp™ including serial number and hardware version.

Signal Test – Check the strength of the signal being received by your digicomp™.



Alerts

These are important account related messages from Tata Sky. For more details, see page 7.

Account Information

This gives you information about your Tata Sky Account, including account balance and payment due date.



Watch the latest releases – right at home!

showcase

showcase has a list of movies and special events you can buy and watch with your Tata Sky service.

Choosing and ordering an event

You can view a list of movies by start time, in alphabetical order or by language. You can also view listings for sports and special events if they are available for purchase.

To order a **showcase** event, choose the event from the list and press **select** to get the Event Code. Mention this Code while placing your order.



Active

Never-before interactivity with your TV!



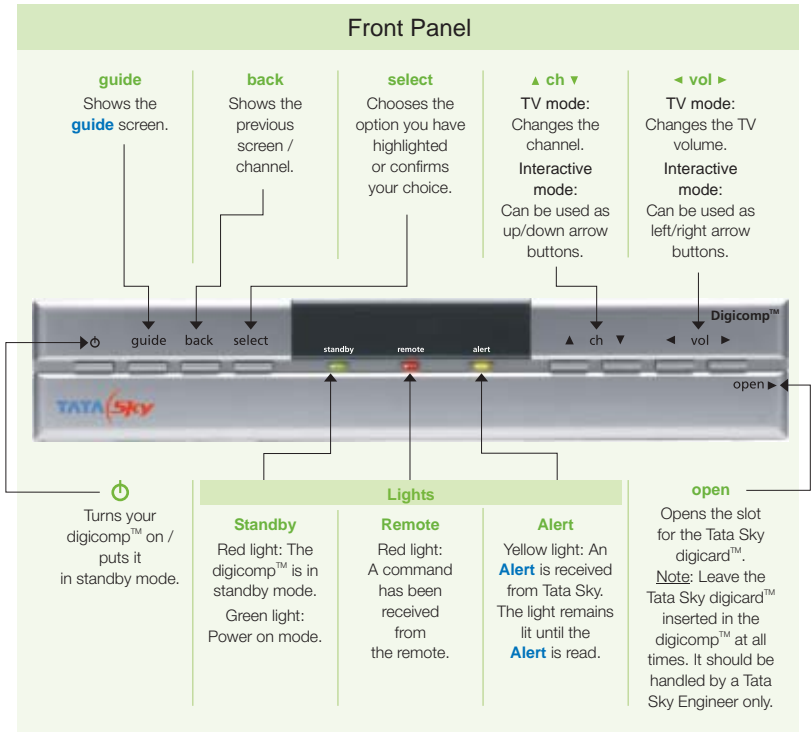
Active is Tata Sky's exclusive interactive TV viewing experience. Here you'll find all the interactive services you can enjoy with Tata Sky.

The Subscriber Help channel explains in detail how to use **Active**. To get here, press **999** or **home**.



Digicomp™ front panel

The buttons on your digicomp™ operate in two modes: TV and Interactive services, as explained below:



Connections

Connecting your digicomp™ to other equipment

WARNING: Always disconnect your digicomp™ from the mains supply before you connect it to (or disconnect it from) any other equipment.

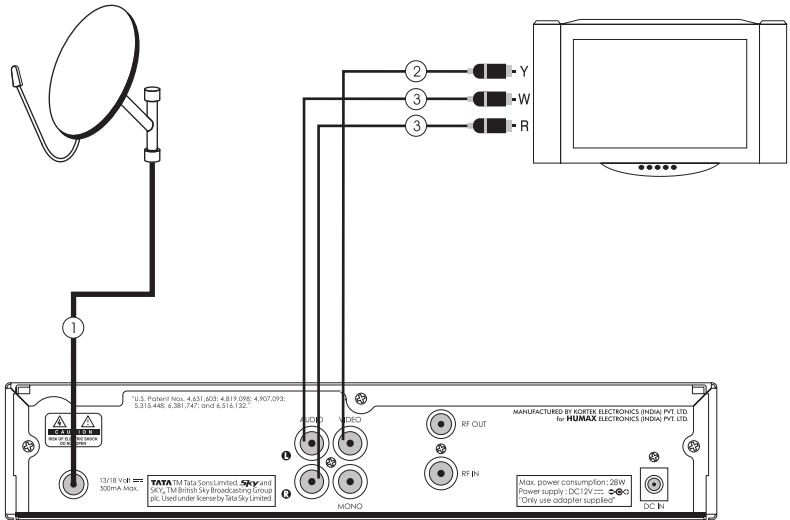
The satellite dish shall be connected to the Dish Input as shown in ①.

You have multiple choices to connect your digicomp™ to your TV set depending on your preference and equipment.

Note: Connecting your TV directly to the Audio/Video output of the digicomp™ will assure a more vivid picture and enhance your viewing experience.

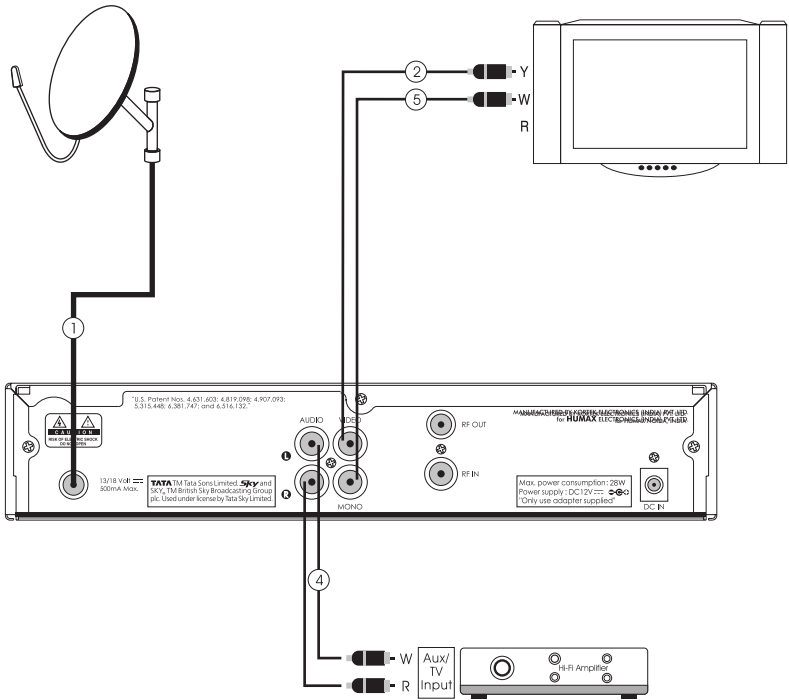


Connections



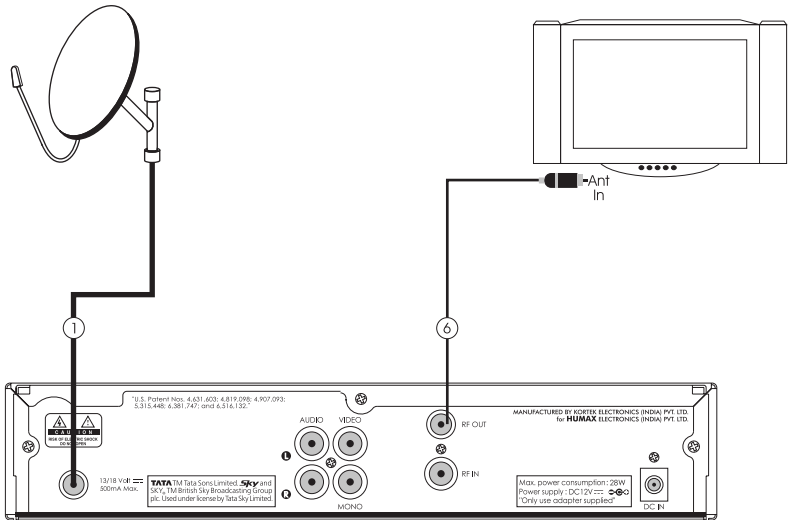
- If your Stereo TV set is equipped with at least one Yellow, White and Red input connector set (RCA), you can connect the video output of the digicomp™ to the video input of the TV set ②. You can also connect the stereo output (Left/White, Right/Red) of the digicomp™ to the corresponding stereo input of the TV set ③.

Connections



- Alternatively, if you want to take advantage of your Hi-Fi Amplifier, you can connect the stereo output (Left/White, Right/Red) of the digicomp™ to any available input of your Hi-Fi Amplifier ④. In addition to connecting the video to the TV set as shown in ②, the Mono output of the digicomp™ can also be plugged in the corresponding Mono (White) TV set input ⑤. The sound generated from the TV speakers will be mono.

Connections



- Finally, if your TV set is only equipped with an Ant In connector, you can connect the RF Out from the digicomp™ to the Ant In of the TV set as shown in (6). The signal from the digicomp™ can then be found (by default) on Channel 68 of your TV set. Due to the transmission standard on those connectors, this connection solution is likely to show lower video and audio quality than the previous ones.

If you intend to connect the digicomp™ to your television through a VCR using the RF connector, ensure that you are watching the digicomp™ programmes by tuning the TV to the digicomp™ channel (68 by default) and not the channel used to watch the VCR. This will enable you to correctly view copy-protected programmes. Alternatively, if you connect your digicomp™ to the TV through a VCR using the RCA connector, ensure that you put your VCR on standby mode while watching copy-protected programmes. If the picture quality while viewing copy-protected programmes is degraded, connect the digicomp™ directly to the TV set.

Do's and don'ts

Do's and don'ts

Read the following instructions carefully and follow them for your personal safety and the maintenance of your Tata Sky equipment. If your digicomp™ is out of order, do not attempt to fix it yourself, instead contact the Tata Sky Helpline immediately.

Electrical Connections

Keep these in mind, else there could be a danger of electric shock or fire.

- Check the power supply requirements in 'Specifications' on page 34.
- Only connect your digicomp™ to the mains using the power supply unit furnished in your digicomp™ carton. Use this power supply solely for connecting the digicomp™. Failing to do so might render your digicomp™ inoperable and will void your warranty.



Do's and don'ts

- Do not connect any of your equipment (digicom[™], television, amplifier, etc) to the mains supply until all the other leads/wires are connected.
- The electric plug of the power supply unit should be fully inserted into the mains socket without leaving any gaps.
- Do not overload a wall outlet, extension cord or adaptor.
- Avoid bending or twisting the power cord.
- Do not disconnect the power cord by simply pulling the plug or with wet hands.
- Never open the digicom[™] yourself. You could risk electric shock or damage the digicom[™] and void your warranty.
- Disconnect your digicom[™] from the mains before you disconnect any other equipment from its rear panel.
- The mains socket should be accessible at all times so that you can unplug the digicom[™] quickly.

Do's and don'ts

Installation

- To use the Tata Sky digicomp™, you need a minidish which has been installed and aligned with the desired satellite. Minidish installation is a complex precision task and should only be done by a Tata Sky Engineer.
- The digicomp™ should be placed horizontally on a stable surface, away from any source of heat (sunlight, radiator, fireplace, etc) or extreme temperature. Do not install the digicomp™ in an airtight place. Ensure at least 7 cms empty space around the digicomp™ if installed in a cabinet.
- Avoid installing the digicomp™ in a cabinet with more than one other piece of audio/video equipment; e.g. DVD player or VCR. Keep it away from equipment producing high magnetic or electrical fields (motors, non-insulated loudspeakers, etc).
- Do not place any object on top of the digicomp™.

Ideal weather conditions

- The digicomp™ is designed for use in a dry place; do not expose it to any liquid or moisture.
- If the digicomp™ has been kept in a cold atmosphere (e.g. after transport during winter), wait until any condensation has evaporated from the metal parts before connecting it.
- In case of a storm, it is recommended that you unplug the digicomp™ from the mains and from the TV set.
- It is advisable to unplug the digicomp™ if you are away for a prolonged period.



Do's and don'ts

Care and maintenance

- Disconnect the power cord before cleaning.
- When cleaning your digicomp™ or remote, always use a dry, clean, soft cloth without any cleaning agents, solvents, abrasives, etc. Clean the ventilation grilles regularly.
- If an object or liquid gets into the digicomp™, unplug the digicomp™ immediately and call the Tata Sky Helpline.
- Do not place inflammable objects such as candles or cigarettes on the digicomp™ or near the vents.
- If you smell any suspicious odours or see smoke coming from the digicomp™, unplug the digicomp™ immediately and call the Tata Sky Helpline.
- Do not push any objects into the slots, input sockets or other openings of the digicomp™.
- In no way must the digicomp™ be used for industrial or commercial purposes, as it is designed for domestic use only.

Notices

⚠ This symbol indicates “Dangerous Voltage” in the digicomTM. It represents the risk of electric shock or bodily injury.



To reduce the risk of electric shock, do not remove the cover (or back). No User serviceable parts inside. Refer servicing to qualified service personnel.

⚠ This symbol indicates the important instructions that accompany the product.

This product incorporates copyright protection technology that is protected by U.S. patents and other intellectual property rights. Use of this copyright protection technology must be authorised by Macrovision, and is intended for home and other limited viewing uses only unless otherwise authorised by Macrovision. Reverse engineering or disassembly is prohibited.






Specifications

Specifications

Connectors	
Mains	Cord to Cord Type AC/DC Adaptor
Dish Input	F-Connector
Composite Video Output	IEC 48B sec 316 (RCA) female (yellow)
Audio Output (left, right & mono)	IEC 48B sec 316 (RCA) female (white, red & black)
Aerial Input	DIN 45325 female
TV Output	DIN 45325 male
DVB Common Interface	EN 50221 Compliant
Video Output	PAL-G
RF	
Input Frequency Range	950-2150 MHz
Input Impedance	75 Ohm
RF Output	470 MHz to 862 MHz UHF (Channel 21-69), default 68
General	
Digicom TM Input Voltage	DC 12V
Power Supply	AC 90~270 Volts, 50/60Hz
Power Consumption	Normal Running Condition: 18W Standby: 17W Max with add-on device: 28W
LNB Switching	+13/+18VDC 500mA MAX/22KHz
Dimensions (W x H x D)	260 x 50x 180 (mm)
Weight	Approx. 2 kg

Troubleshooting

If any of these problems arise, try the following solutions. If you still require help, then call the Tata Sky Helpline.

PROBLEM	POSSIBLE REASON	WHAT TO DO
Your digicomp™ is not switching on / you can't see anything on your TV.	Your digicomp™ is not plugged into the mains / your digicomp™ is switched off (the standby light is red).	Make sure the mains lead is properly plugged in and your digicomp™ is switched on/ press  on your remote control.
Your remote is not working.	The batteries are dead or something is between the remote and your digicomp™.	Make sure you point your remote directly at your digicomp™ and that nothing comes between the two. The remote light should flash on your digicomp™ and on the remote each time you press a remote button. If neither light flashes, check the batteries in your remote.
You are not receiving any channels.	Your Subscriber Account may be overdue / your service may have been deactivated.	Press  on your remote to check your account status and payment due date. If need be, buy a Tata Sky Recharge.
You are not receiving a particular channel.	You may not have subscribed to this channel.	Call the Tata Sky Helpline to order the package which has this channel.
You can't find a channel you have watched previously.	The channel only broadcasts for part of the day.	Press  on your remote to check the timing of the channel.
You've forgotten your Parental PIN.		Call the Tata Sky Helpline to reset your PIN.

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For more information, write to:

Tata Sky Ltd., P.O. Box No. 2424, Bangalore 560 024

Email: help@tatasky.com

Tata Sky Helpline:

From All Lines: 1860 208 6633, 1860 500 6633

Applicable rates chargeable by the telecom operator.